



# Get Started: Video Remote Interpreting

VRI from Deaf Services Unlimited delivers real-time, convenient and affordable American Sign Language (ASL) interpreting services using web-based video technology. The Hearing and Deaf participants are in the same location and the interpreter is located remotely.

**DSU's Video Remote Interpreting services can be easily scheduled at [DeafServicesUnlimited.com/schedule](https://DeafServicesUnlimited.com/schedule) or by calling (800) 930-2580. Once your scheduled VRI services are confirmed, your DSU Interpreter Coordinator will provide:**

- Detailed instructions on how to use the provided services
- A link to your DSU VRI room

**DSU's VRI platform works with most current technology, however, we recommend:**

1. Confirming your system requirements
2. Installing a supported browser
3. Confirming internet speed/bandwidth
4. Confirming webcam functionality
5. Adding an external speakerphone/microphone to allow for clear and accurate communication between all people.

### SYSTEM REQUIREMENTS

Laptop or Tablet to get started  
A high-speed internet connection – wired or wireless  
Speakers and a microphone – built-in/USB/wireless  
A webcam or HD webcam - built-in or USB plug-in

### SUPPORTED OPERATING SYSTEMS

Mac OS X with MacOS 10.7 or later  
Windows 10, 8, 8.1, 7, Vista, XP

### SUPPORTED TABLET AND MOBILE DEVICES

Surface PRO 2 running Win 8.1  
Surface PRO 3 running Win 10  
Apple iOS, Android, or Blackberry devices

### SUPPORTED BROWSERS

Windows: IE 11+, Edge 12+, Firefox 27+, Chrome 30+  
Mac: Safari 7+, Firefox 27+, Chrome 30+

### BANDWIDTH REQUIREMENTS

The bandwidth used by our platform will be optimized for the best experience based on the participants' network. It will automatically adjust for WiFi or wired environments.

### RECOMMENDED BANDWIDTH FOR VRI

1.2 Mbps (up/down) for 720p HD video  
Receiving 1080p HD video requires 1.3 Mbps (up/down)  
Sending 1080p HD video requires 2.8 Mbps (up/down)

### SUGGESTED SPEAKERPHONE AND MICROPHONES

- Clearone Chat 150
- Jabra Speak 510
- Jabra Speak 710
- Jabra Speak 810
- Jabra USB Speakerphones
- Logitech P710e
- Plantronics Headsets
- Plantronics Calisto 600
- Phoenix Quattro3
- Revolab Fusion Wireless Microphones
- Revolabs UC500
- Shure Wireless Conferencing System
- Voice Tracker Array Microphones
- Yamaha PSP-20UR
- Yamaha YVC-100
- MXL Microphones for Conferencing