



Should I use an On-Site Interpreter or Video Remote Interpreter?

A well-rounded language access plan should include Video Remote Interpreting (VRI) along with on-site interpreting.

The question is, when should each method be used?

There are circumstances when the presence of an in-person ASL interpreter is needed.

VRI is ideal for use in remote locations with limited access to on-site interpreters, when last minute needs arise, or for short sessions. However, there are certainly times when VRI is not the most suitable accommodation.

This decision tree is intended to help determine the appropriate accommodation for the situation.

