VRI Provider Device Requirements

Deaf Services Unlimited offers VRI services to its clients nationwide thanks to our dedicated network of providers. VRI offers convenient and affordable ASL interpreting services using web-based video technology.

DSU's VRI platform works with most current technology, however, we recommend:

1. Confirming your system requirements
2. Installing a supported browser
3. Confirming internet speed/bandwidth
4. Confirming webcam functionality
5. Adding an external speakerphone/microphone to allow for clear and accurate communication between users.

System Requirements

Laptop of Tablet
A high-speed internet connection - wired or wireless
Speakers and a microphone - built in/USB/wireless
A webcam or HD webcam - built in or USB plug-in

Supported Operating Systems

Mac OS X with MacOS 10.11 or later
Windows 11, 10 Home, Pro, or Enterprise

Supported Tablet and Mobile Devices

Surface PRO 2 running Win 8.1
Surface PRO 3 running Win 10
Apple iOS 13.0 or later, Android 6.0x or later

Supported Browsers

Windows: Chrome 102+, Edge 102+, Firefox 105+
Mac: Safari 16.4+, Firefox 105+, Chrome 102+

Bandwidth Requirements

The bandwidth used by DSU platforms will be optimized for the best experience based on the participant and provider's network. It will automatically adjust for WiFi or wired environments.

Recommended Bandwidth for VRI

1.2 Mbps (up/down) for 720p HD video
Receiving 1080p HD video requires 1.3 Mbps (up/down)
Sending 1080p HD video requires 2.8 Mbps (up/down)

Suggested Headsets/Microphones/Webcams

Jabra Evolve2 65 Flex
Logitech Zone Wireless 2
Sony WH-1000XM5
Shokz OpenComm 2 UC
Bose QuietComfort Ultra Headphones
Logitech Zone Vibe 100
Sennheiser SC635
Steel Series Alias
Blue Yeti USB'
Shure MV7
Logitech Brio 505
Anker PowerConf C200 2K
Insta360 Link